



Staying Safe

In light of the Coronavirus (Covid-19) pandemic we have implemented the following measures and precautions:

- Please wear face coverings when visiting, spares will be stored at each development if you do not have one.
- We ask that you please wash or sanitise your hands, on arrival.
- A new pair of gloves will be supplied to anyone who wishes to wear them.
- Your temperature will be checked on arrival. If it is 38 degrees or above, your home tour or handover will be rescheduled at a time that is convenient for you.
- If you have travelled abroad in the last month or are experiencing any symptoms, we will make alternative arrangements to still be able to show you your home virtually.
- We ask that no children or vulnerable persons attend viewings, and that no more than two people from the same household attend, for your and their safety.
- When visiting the development, you will be asked to take a Covid-19 Test (Lateral Flow Test) with instant results.

Our commitments to you

Pre-completion & home tours

You will be given the option of a virtual home tour. If you'd like to visit in person, here's how we're adapting:

- We will be tested weekly, proof of negative tests can be shared with you if you so wish.
- All in person viewings will be managed through a pre-booking system.
- We will meet you in the apartment to avoid close contact in the lifts.
- We will keep a 2-metre distance from you.
- We'll organise for windows and doors to be opened for airflow.
- Cleaning and sanitisation of the home will take place pre-viewing.
- Any additional information you may request will be sent to you in digital format.
- Antibacterial wipes, cleaning materials and paper towels are supplied at each of our sites.
- Viewings taking place during construction won't currently be able to take place, but you will be notified as and when these are made available again.

At completion

- We will be tested weekly; proof of negative tests can be shared with you if you so wish.
- We will be giving you your new keys in person. These will be wiped down beforehand.
- We will meet you in the apartment to avoid close contact in the lifts.
- We will keep our 2-metre distance from you.